

# QUALITY POLICY



In our company, the basic principle and commitment of the Management, as well as the efforts of each of its executives, is to provide its customers with reliable products and services that fully meet their requirements and the relevant legislative and regulatory requirements.

This will result in:

- Customer satisfaction with the products and services provided.
- Compliance with safety and reliability standards.
- Reduction of costs and improvement of the company's overall efficiency.

To achieve these objectives, we have developed and implement a Quality Management System according to **ISO 9001/2015 & YA 1348/2004**. We provide all the necessary resources for the operation of our company.

We establish Quality objectives, the achievement of which we review at regular intervals during the annual Management Review.

The continuous improvement of the effectiveness of the Quality Management System is our goal and our main commitment.

Based on the expertise, experience, professionalism, and increased capabilities of the company's executives, as well as the management's practical commitment to support its clients, **BIOARS Therapeutics P.C.** aims for:

- the systematic satisfaction of all its customers from the services provided,
- the sustainability and growth of its customer base,
- further strengthening its reputation in the market,
- and finally, a steady increase in its market share.

The Quality Manager, appointed by the Management, has the authority and competence to oversee the implementation, operation, and continuous improvement of the Quality System.

